

## Frequently Asked Questions – Postal Data Subscription Service

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### General Postal Data Questions

**Q1. What is Postal Data Subscription Service?**

A1. This is a yearly subscription on list of addresses in Singapore available online through self-help on <http://www.singpost.com/6d>. The list of addresses serves as a postal address reference file to perform enquiry to find out the postal codes or from postal codes to find the address information.

**Q2. What is Postal Data Subscription Service used for and who are the users?**

A2. The main usage for Postal Data subscription service can be used for:

- e-Form filling
- Internal Planning
- Market Research
- Database Mining

Generally, users are from the Government, IT, Communications, Transportation, and e-Commerce sectors.

**Q3. Does user need to purchase this service with the other mail services?**

A3. Not necessary. This is a subscription service on the list of addresses in Singapore; therefore, customer will already receive the service through the online platform. They can use this service for other purposes aside from mail purposes.

**Q4. How will user receive the list of addresses and what format are they?**

A4. The list of address can be delivered via:

1. Online self-retrieval on platform - <http://www.singpost.com/6d>
2. FTP – online cloud base which user can download from

Files will be delivered in either of the following format:

**Stitched Files:** Provided in 1 single file containing Postal Code, Building Number, Street Name, Unit Level, & Unit Number.

**Q5. What are prices for this service?**

A5. 1-Year subscription with quarterly updates:

Features are expanded, and are presented online (Refer to Q4). Price is:

- \$6,000 for quarterly updates

Product / Features	Premium (New)
Price	\$6,000
Online	✓
Stitching	✓
Postal Code	✓
Street Name	✓
Block Number	✓
Building Name	✓
Unit Number	✓
FTP	✓
Updates	Qtr

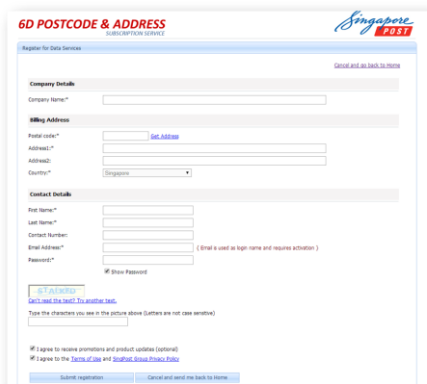
**Q6. What happens after 1-Year subscription?**

A6. User may opt to renew or stop their subscription after 1 Year.

**Q7. How does user signs up for the service?**

A7. As this is an online platform, customer will need to register for an account on the online platform: <http://www.singpost.com/6d>

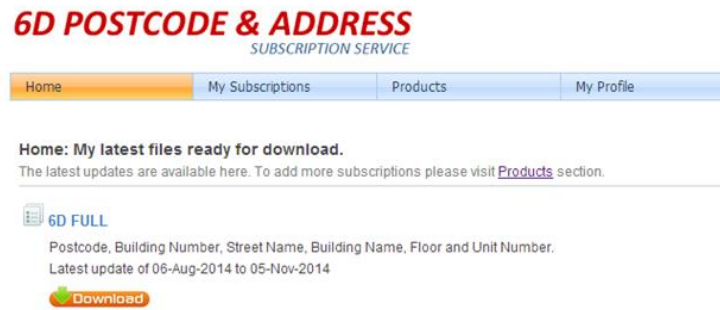
Thereafter, verify the account in user's email and the account will be activated within 2-3 working days.



Customer can choose their service upon account setup and proceed to checkout. For **existing users**, please log in and choose service directly.



Service should be ready to download on the “Home” tab:



For FTP downloads, please proceed to “My Profile” then “FTP Settings”.